

Hay Dial-a-Ride

Summer Newsletter

2026

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Message from Gus Powell, Chair...

Hello again all and welcome to the summer edition of the newsletter. And doesn't it feel like summer!? I know the very warm weather will have been welcomed by many, but also understand that it will have brought its own challenges for some. I hope then, this finds you in good health and not too parched! As trustees this time of year is dominated by the accounts from the previous financial year which, I am delighted to report, have seen us once again make a small surplus. This reflects a huge amount of effort from the staff and is a great success story. We will go into this in more detail at the AGM in October, where I hope to see as many of you as possible. Until then, stay safe and good travels.

Important Update to Community Car Fares

You may already be aware that in the spring budget the chancellor announced a 10p uplift to the approved mileage allowance payment (AMAP), increasing it to a rate of 55p per mile. This long-overdue change is very welcome news for community transport organisations and better reflects the real cost to volunteers using their own vehicles to support people in our rural communities. However, this has also meant a rise in fares for members using the community car service. We understand the difficulty of rising costs, particularly for those on low incomes, and as always would encourage anyone worried about affordability to contact us in confidence to discuss support through our Hardship Scheme. We remain committed to keeping essential community transport accessible for everyone who needs it.

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Dates for Your Diary:

- Saturday 29th August- Charity Stall in Hay Buttermarket
- Friday 25th September- Bingo at Cusop Hall
- Tuesday 13th October- AGM, Hay Bowling Club at 3pm
- Friday 4th December- Christmas Carol Concert, St Mary's Church in Hay at 3pm

Dial-a-Ride Trips: September to December 2026

We'll be in touch with you with your pick-up time approximately two days before the trip. If you do want to cancel, please do so as early as possible to allow us to try to fill the seats. However, we are unable to fill seats for same-day, short-notice cancellations unfortunately.



All trips are suitable for wheelchair users. Seats will be removed to accommodate wheelchairs and mobility aids at the discretion of the transport co-ordinator.

Bookings for trips open at 9am on 19th August 2026.

September

Friday 4th	Brecon Bank Bus
Wednesday 9th	Old Railway Line Garden Centre
Wednesday 16th	Llandrindod Lake and Cafe
Friday 25th	Bingo Night at Cusop Hall

October

Friday 2nd	Abergavenny Bank Bus
Tuesday 13th	AGM, Hay Bowling Club
Wednesday 14th	Old Railway Line Garden Centre
Friday 23rd	Fish and chips at the Conservative Club, Hay



Our members enjoying a recent trip to Oakchurch.

November

Friday 6th	Builth Bank Bus
Wednesday 11th	Old Railway Line Garden Centre
Wednesday 18th	The Hop Pocket Shopping Village

December

Wednesday 2nd	Old Railway Line Garden Centre
Friday 4th	Christmas Carol Concert, St Mary's Church, Hay
Thursday 10th	Christmas Lunch at The Hub, Peterchurch
Friday 11th	Brecon Bank Bus



Thank you to the Lindenleaf Trust for funding transport for our social trips.

We also provide transport once a month to...

- **Talgarth Lunch Club**, Talgarth Village Hall

Enjoy a two-course lunch (£6) in a friendly social setting. First Tuesday of the month. Book with Anna: 07806 636621 but please note that you do need to book your seat on the bus with us.

Transport is £7.50.

- **Hayday Creative Café**, Clyro Village Hall

Enjoy a light lunch and a themed creative activity or entertainment in a safe and supportive dementia-friendly atmosphere. Last Wednesday of the month. Book with Sue: 01497 822523 who also takes your transport booking.



Membership Renewals

Some of our members may know that we have been sending out new membership renewal forms which make it easier to let us know whether any of your personal information has changed. It is imperative that we have the most up to date information for all of our members to ensure we can provide the safest and most appropriate service. A reminder also that we must have an emergency contact for everyone who travels with us in the unlikely event of an incident. Providing emergency contact details is a condition of membership and must be completed before you can travel with us.

Membership renewals are only complete once both the payment and form have been returned to us. All information is treated with the utmost confidentiality.

Grants and Donations

We have been fortunate to receive the following generous grants and donations.

- A 3-year funding grant from the Lindenleaf Trust. This consists of £13,100 for the current financial year, £13,600 for 2027/2028 and £14,100 for 2028/2029.
- £500 from the Loyal Hay Royal Arch Chapter Lodge, Freemasons
- £3,000 from the Black Mountain Lions Club

Thank you so much to the above.



David Gwynne
of the
Freemasons
presenting the
cheque to Gus
Powell.



We have been gifted the wishing well at the top of the Oxford Road car park from the Black Mountain Lions Club, which closed earlier this year. We would like to take this opportunity to say a massive thank you to the Lions not only for this parting gift but also for all their incredibly generous support to us throughout the years, in particular their help in funding our vehicles. Thank you so much for all the kindness you have shown us.

User Survey

We would like to say a big thank you to everyone who returned their user survey forms. We had a larger amount of responses this year which was highly beneficial to us. Receiving your feedback helps us to provide the best service possible and is also vital in terms of information we can pass on to our grant funders and the board of trustees. And congratulations to Pauline Soar, the winner of the £15 DaR voucher.

Bingo Night!

On Friday 25th September join us for an evening of bingo in Cusop Village Hall. Tickets cost £12 and will be sold from our office on a first-come, first-served basis so give us a ring to secure your spot. Doors will be open from 7pm, with eyes down at 7.30pm. There will be light refreshments also available. The event is open to anyone over the age of 16 with free transport to and from for Dial-a-Ride members who require it. All proceeds raised will go towards our vital service so come and show your support and maybe win some great prizes too!



plus...

We will be having a charity stall in Hay Buttermarket on Saturday 29th August. We are not in need of any donations for the stall but do drop down on the day to show your support.

Wheel of Fortune

Introducing Hay Dial-a-Ride's Wheel of Fortune! This is our exciting new fundraising initiative which launched at the start of July. Open to anyone over 16, entrants pay a £20 stake to be included in a yearly draw in March 2027 to win either £150, £70 or £30. This is a brilliant way to help support our vital service with the added bonus of a possible cash prize too. To enter please request a form from the office. Dial-a-Ride's Wheel of Fortune operates under the small lottery regulation. This is a pilot scheme which will be reviewed after the first draw.



Dial-a-Ride at Hay Summer Show

We had our most successful plant stall ever at a very sunny Hay Show last month. We raised an amazing total of £684.83 plus an incredibly generous donation of £300 from the Clyro and Hay Gardening Club who we would like to heartily thank.



Alison Fallon (centre) presenting the donation to trustees Trish (left) and Helen.

Welcome Annette

We would like to say a warm welcome to Annette James who has joined our board of trustees as user service representative. Annette has spent her working life supporting vulnerable adults and managing staff teams, and will be bringing this expertise to her new role. We are thrilled to have her on the team and wish her the best of luck. Should any of our members like to speak with Annette, she is contactable through the office.



We had a super day down at the show and would like to thank everyone who donated plants, our volunteers who helped out on the stall and all those who came down to support us.



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Working to become
**Dementia
Friendly**