

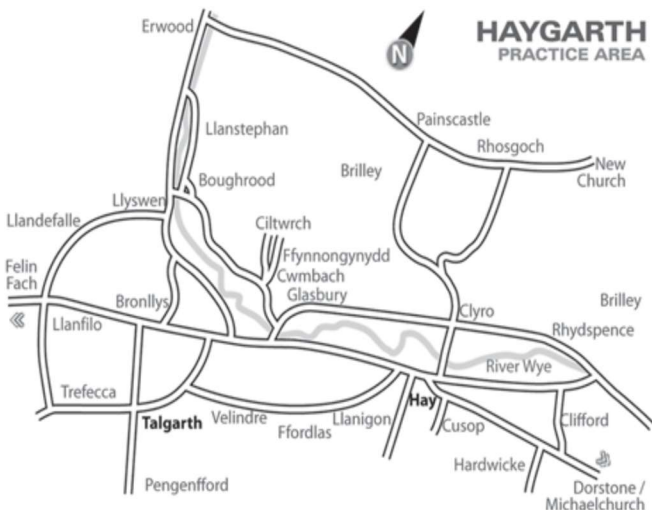
HAYGARTH DOCTORS TEACHING PRACTICE

Visit our interactive website -
www.hay-garth.co.uk
for options on contacting the Medical
Centres and making appointments

Hay Medical Centre Talgarth Medical Centre
Forest Road Hay Road
Hay-on-Wye Talgarth
Hereford, HR3 5DS Powys, LD3 0AW
Telephone 01497 822100

The Hay and Talgarth Group Practice provides medical care to the towns of Hay-on-Wye and Talgarth, with their surrounding villages and hamlets covering an area of approximately 450 square miles of sparsely populated countryside. The practice extends from near the market town of Brecon in the west to Michaelchurch in the east. The Black Mountains form the southern boundary, with the Radnorshire Hills to the north.

We are a GP training practice working from two purpose-built medical centres which have fully equipped treatment rooms.



Out-of-Hours Monday to Friday 6:00 pm to 8.30 am Saturday / Sunday / Bank Holidays

If you have a severe problem such as difficulty in breathing, chest pain or heavy bleeding you should call **999**.

If you need care that cannot wait until the surgery is open, please ring **111** which is a free number. If phoning from a mobile you may be unable to connect to this number – you will then need to phone **0345 46 47** instead.

Telephone advice on a range of medical conditions is available from NHS Direct 24 hours a day - call **111**.
https://111.wales.nhs.uk

Clinics

- Ante-natal
- Child Health/Immunisations
- Chronic/Long Term Conditions
(Diabetes/Heart Disease/Respiratory/Stroke)
- Hypertension
- Travel (limited clinics) (NHS vaccines only)
- Women's Health (cervical screening/contraception)

Physiotherapy

Physiotherapists work from Bronllys Hospital. Please see our website for information on self referral – www.hay-garth.co.uk

Medical Examinations

Private medical examinations are carried out by appointment only. There will be a fee, payable in advance. Please ensure you bring all paperwork. Eye tests must be carried out by an optician.

Reception Times

Hay Medical Centre

Monday, Thursday, Friday 8:30 am – 6:30 pm
Tuesday, Wednesday 8:00 am – 1:00 pm
Sat / Sun / Bank Holidays Closed

Talgarth Medical Centre

Monday, Thursday, Friday 8:00 am – 1:00 pm
Tuesday, Wednesday 8:30 am – 6:30 pm
Sat / Sun / Bank Holidays Closed

Telephone lines are manned from 8:00 am to 6:30 pm
Monday to Friday.

Consulting Times

Monday to Friday	
Morning Surgery	9:00 am – 12:00 pm
Afternoon Surgery	2:00 pm – 5:00 pm
Advanced Nurse Practitioner	
Tuesday to Friday	9:00 am – 12:30 pm
Practice Nurse	
Monday to Friday	8:45 am – 12:30 pm
AM and PM clinics	2:00 pm – 5:00 pm
(Days may vary)	
Healthcare Assistant	
Monday to Friday	8:45 am – 12:30 pm
Monday to Thursday	2:00 pm – 4:30 pm
Phlebotomist (Blood Tests)	
Monday to Friday	8:40 am – 12:30 pm

Please note these are the usual times and may vary daily

Emergency Triage

Monday to Friday, 9:00 am to 5.30 pm, we have an Emergency Clinic where a member of the clinical team will see emergencies. All patients are triaged.

The Emergency Clinic is a sit and wait system. Due to the nature of this work delays are unavoidable and we ask you to please be patient. Thank you.

To request Routine or Urgent (Same day) Care

- ❖ Visit our practice website, Click on Appointments section, Select 'Contact us online', Select 'I want help for a medical issue'
- ❖ Complete and submit the online form
- ❖ Our clinical team will review the information to ensure you receive the most appropriate care and either send you a booking link via text or contact you by phone to arrange this.
- ❖ If you do not have internet access, you can still call the practice or visit in person and our reception team will complete the online request on your behalf

Certain appointments can be booked via our website – www.hay-garth.co.uk

It is the responsibility of patients to cancel appointments if not required