

Hay Dial-a-Ride

Summer Newsletter

2025

Tel: 01497 821616



Message from Jess...

The summer is in full swing here at Dial-a-Ride with a busy month or so of fundraisers and events taking place. I'd like to take this opportunity to thank all those who have supported us by joining us at these. And in particular a big thank you to our wonderful volunteers and Friends who have given their time and effort to help us out with them; we wouldn't be able to do any of it without you. It's been lovely to see our new bus out and about in the sunshine, on a recent day trip to the seaside in Aberystwyth and in June having the honour of getting our very own Lesley to the church on her wedding day (see photos on page 4)! I hope you all enjoy our newsletter.

Jess Wells, Editor.

User Survey 2024

Thank you to everyone who took part in our user survey last year. Receiving your feedback is vital as it helps us to learn what we're doing right and areas in which we could improve. The anonymised report is now ready; please speak to Lesley if you would like a copy. Also congratulations to Audrey Myles, the winner of our free draw who received a £15 Dial-a-Ride voucher.

Case Studies

We are looking for members who would be willing to answer a few questions for us about their experience using Dial-a-Ride and the ways in which it benefits them. This is for our grant funders, who like to see the ways in which their money makes a difference to our service and those who use it. If this is something you would like to do for us, please get in touch with Lesley in the office.

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Save the Date...

...of our AGM on Tuesday 14th
October at 3pm at Hay
Bowling Club
AND
our Carol Concert on Friday
5th December at 3pm in St
Mary's Church, Hay

Dial-a-Ride Trips: September to December 2025

Members may book on as many as they like but we would ask for people to be mindful of the fact that we have 300+ members and only the capacity for 11 spaces on each trip (less if there's a wheelchair on board). A reminder though that Lou runs a reserve list and sometimes seats do become available. We'll be in touch with you approximately two days before the trip with the pick-up time. If you do want to cancel, please do so as early as possible to allow us to try to fill the seats. However, we are unable to fill seats for same-day, short-notice cancellations unfortunately.

All trips are suitable for wheelchair users. **Bookings for the following trips open at 9am on Wednesday 27th August.**

September

Tuesday 2nd	Talgarth Lunch Club (TLC), £7.50 (book w/ Anna)
Friday 5th	Brecon Bank Bus
Wednesday 10th	Old Railway Line Garden Centre
Monday 15th	HayDay Cafe: Fitzwilliam Quartet visit (book w/ Sue)
Wednesday 17th	Ludlow Market
Wednesday 24th	HayDay Cafe (book w/ Sue)

October

Friday 3rd	Brecon Bank Bus
Tuesday 7th	TLC, £7.50 (book w/ Anna)
Wednesday 8th	Old Railway Line Garden Centre
Tuesday 14th	AGM, Hay Bowling Club
Wednesday 15th	Lunch at The Hub, Peterchurch
Wednesday 29th	HayDay Cafe (book w/ Sue)

November

Tuesday 4th	TLC, £7.50 (book w/ Anna)
Friday 7th	Brecon Bank Bus
Wednesday 12th	Old Railway Line Garden Centre
Wednesday 19th	Oakchurch Farm Shop and Cafe
Wednesday 26th	HayDay Cafe (book w/ Sue)

December

Tuesday 2nd	TLC, £7.50 (book w/ Anna)
Friday 5th	Carol Concert, St Mary's Church
Wednesday 10th	Old Railway Line Garden Centre
Friday 12th	Brecon Bank Bus
Wednesday 17th	HayDay Cafe (book w/ Sue)
Date TBC	Christmas Lunch at the Con Club



CONTACT NUMBERS:

**Talgarth Lunch Club- Anna
on 07806 636621. *Please
note that you do need to
book your seat on the bus
with us.***

**HayDay Cafe- Sue on 01497
822523 who also takes your
transport booking.**

**Thanks to the Lindenleaf Trust for funding transport for
some of Dial-a-Ride's social trips.**

Service Bits and Bobs

- Please note that we don't give specific delivery times for prescription drop-offs on Tuesday and Friday mornings. It could be anytime between 9am and 1pm.
- A reminder that you must be a member of Dial-a-Ride to travel with us, even carers. If you wish to bring someone with you on your journey, they must book in through the office.
- We always ask for a minimum of 2 days' notice for bookings. However, the further ahead you book the better as it makes it more likely we'll be able to find a driver for you due to the high demand of transport requests we receive.
- Another reminder too that we are not an emergency service and cannot carry out same-day bookings.

New Faces

We'd like to welcome some new faces to the team here at Dial-a-Ride. Hello to Nick Green who has joined our board of trustees and will soon be driving for us too. A warm welcome to Robert Evans, Lynda Like and David and Esther Davies who will also be driving our buses for us. And finally hello to Winston Chong, a new member of our community car scheme.



Nick



Robert



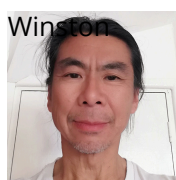
Lynda



David



Esther



Winston

Vintage Afternoon Tea

On a swelteringly hot July afternoon, we held another of our afternoon teas at Llanigon Village Hall. The heat however did not stop all attendees enjoying the event. Everyone tucked into delicious sandwiches, cakes and scones on pretty vintage china, all courtesy of Gaynor's Catering who we would like to heartily thank. The event was rounded off with a raffle; congratulations to all winners and a big thank you to Karen Hartley for putting this together. Further thanks must go to Barbara Travers, the organiser, and all the volunteers who gave their time and effort to help ensure the day ran smoothly.



Dial-a-Ride members at the tea.

Mobile Banking Information

NatWest Bank Bus at Hay Cinema Bookshop, Mondays between 12pm - 12.45pm on the following dates:

- 8th and 22nd September
- 6th and 20th October
- 3rd and 17th November
- 1st, 15th and 29th December

Santander Community Banker at Theatr Brycheiniog, Brecon every Friday between 9.30am - 5pm

If anyone has knowledge of any other facilities of this kind, please let us know.

Grants and Donations Update

We'd like to say a massive thank you to the following for their highly generous grants:

- To the Lindenleaf Trust for £11,500 which funds our hardship scheme and some of our social trips.
- To the National Community Fund for £22,370 which assists with the cost-of-living increases that we have seen as an organisation.
- To PAVO for £1,917 to promote health and wellbeing.
- To the Northwick Trust for £5,000 towards core running costs.
- To Powys Health Charity for £350 to improve printing facilities in our office.
- To the families of the late Betty Jones and Eric Hoole for donations towards our charity. We are so very touched by your kindness.
- To Bernard Price and family for their very kind donation.
- And finally to Gladestry Pop-in Café and Rhosgoch Gardeners Club for their respective donations.



Dial-a-Ride Out and About

It's been a busy summer of events and trips so far. Highlights have included Hay Show on July 20th and a trip to the beach in Aberystwyth on July 21st. Although the weather was not always with us, it was still lovely to see our new bus out in action and our members and volunteers enjoying themselves.

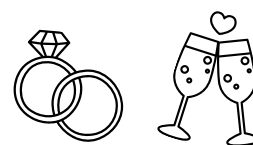


Volunteer drivers Adam and Tracie on the seafront at Aberystwyth with members.



Congratulations Lesley and Andy Johnston

Congratulations to Lesley and Andy who were married on June 28th at Llanigon Church. It was a glorious day and Hay Happy Hopper sparkled in the sun as it drove Lesley and her bridesmaids to the church with our driver and trustee Richard on chauffeur duties!



Volunteers Annie, Caroline and Andrew at Hay Show.



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