



Haygarth Pulse



May 2020

www.hay-garth.co.uk

Number: 17



Reception Opening Hours

Hay-on-Wye

01497 822100
8:30 am – 6.30 pm
Closed for lunch 1-2pm
Monday to Friday

Talgarth

01874 713000
8:00 am – 6:00 pm
Closed for lunch 12-1pm
Monday to Friday

Dispensary opening hours

Monday – Friday
9.00am to 5.15 pm
Closed for lunch 1-2pm in
Hay-on-Wye Monday to
Friday
Closed for lunch 12-1pm in
Talgarth Monday to Friday

Contact Us

Haygarth Doctors
The Medical Centre
Forest Road
Hay-on-Wye
Hereford HR3 5DS
01497 822100

Farewell to Dr Pete Howard

Dr Pete Howard will be retiring from his role as GP with Haygarth Doctors from 30th June 2020.

Dr Howard started work in Hay as a GP trainee in 1995 and went on to join the partnership following his training. He has been part of Haygarth ever since

We wish him a long and happy retirement

Welcome new Partners

Haygarth Doctors will be welcoming both Dr Luke Shutts and Dr Rebecca Thomas as GP Partners from 1st July 2020.

Covid-19 Testing for Key Workers in Powys

www.powysthb.wales.nhs.uk/coronavirus-testing

Health and Social Care workers with symptoms should speak to their employer for advice on how to get tested

All other symptomatic critical workers can book a slot at a mass drive through testing center or mobile testing unit.

Alternatively, they can, subject to availability apply for a home testing kit.

Covid-10 Testing for Members of the Public

Members of the public with symptoms can apply for a test on line to receive a home testing kit.

Alternatively, members of the public can apply for a home testing kit by phoning 119.

More information about the Welsh Government's approach to testing is available from their website at <https://gov.wales/testing-coronavirus>

Keeping you informed

Please follow our website and our Face Book page for regular updates on changes to our services.

The Medical Centre
Hay Road
Talgarth
Powys LD3 0AW
01874 713000
Practice Manager
Mrs Gwyneth Gore

Please note all telephone calls to or from Haygarth Doctors are recorded for Training and Quality purposes

Staffing changes

We welcome Dr Nicole Abel MBBCh GP Registrar who joined us in February 2020 and Helen Carter, Practice Nurse who joined us on 6th April 2020.

We say farewell to Maria James, Kerry Cooper and Duncan Hope. They have all moved on to pastures new and we wish them well.

We welcome back Tara Turner and Katie Price who are both returning from maternity leave

**Out of Hours Contact number is 111
If you are unable to connect to this number please call 0345 46 47**



Prescription ordering

We have not made any changes to the ordering or collection of prescriptions, therefore please order your medication as you usually would.

Re-ordering your repeat prescription during isolation

Please use the

- My Health On Line facility if you have access.
- Post (family/neighbor/volunteer) on your behalf
- E-mail requests to Prescriptionrequests.Haygarth@wales.nhs.uk
- Telephone – please only use this option as a last resort as we need to keep the lines available for those patients who need to contact the practice to access other services

If you need assistance collecting your prescription please contact PAVO – 01597 828649

Patient Access for appointments

The practice is open as normal and we are continuing to triage all routine and urgent GP appointment requests. The practice nurse will assess your concerns and offer you a telephone/video consultation with a GP or another healthcare professional that meets your needs. If the Doctor feels you need to be seen they will make appropriate arrangements and advise you accordingly.

We are continuing to provide childhood immunisation appointments with the practice nurse.

Women's Health checks are available by telephone consultation with the practice nurse.

The HCA/phlebotomy team are available for essential blood tests and some routine screening.

The Pharmacy team are available daily for medication queries.

We are continually reviewing our processes to ensure that we can prevent the spread of infection and protect our patients and staff.

Practice Closure - May Bank Holiday

Both Hay and Talgarth Medical Practices will be closed on

Monday 25th May 2020

If you need a Doctor in an emergency please dial 111