



HAYGARTH DOCTORS

Activity Data – November 2024



3,532

Total number of calls
to the practice



2,509

Number of calls answered
within 2 minutes



18,698

Items issued via
prescription



441

Referrals made



6,889

Email/Letter
communications



4,190

Text messages sent
and received



1,064

Digital contact with
practice



4,347

Face-to-face/Telephone
Appointments



226

Appointments –
Not attended



116

Number of calls
Abandoned



80

Med3's Issued



4,573

Total Number of
appointments