



HAYGARTH DOCTORS

Activity Data – December 2024



3,262

Total number of calls to the practice



2,220

Number of calls answered within 2 minutes



19,481

Items issued via prescription



372

Referrals made



6,646

Email/Letter communications



4,757

Text messages sent and received



844

Digital contact with practice



3,961

Face-to-face/Telephone Appointments



176

Appointments – Not attended



153

Number of calls Abandoned



84

Med3's Issued



4,137

Total Number of appointments