

The service and support offered by PAVO Community Connectors

Who we are:

- A team of fourteen Community Connectors covering the whole of Powys.
- Each Community Connector gathers and shares community information and details of voluntary organisations specific to their assigned area
- We provide up to date signposting and referring to appropriate services to meet individual needs
- We strive to shape services to the individual as opposed to shaping the individual to available services.



What we do:

- We are an early intervention and prevention service
- We work with individuals to identify and access non-clinical support within their community, focussing on improving their sense of wellbeing
- Through discussion, together we create a support plan, identifying outcomes, strengths and barriers
- Using a Person-centred approach, what matters to them provides opportunities to make informed decisions - to take control of their wellbeing.
- Result = **empowers and enables the individual** to access the **right** service at the **right** time.



Examples of work carried out

Transport concerns - linked with local taxi schemes, community transport

Loneliness - informed of local activity groups, befriending schemes

Carers - linked with Credu Creative Respite project to relieve the pressure

Finances - referred to Citizen Advice for benefits check and support



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