HAYGARTH DOCTORS

Statistical Information for August 2023 on how we deal with patient information

3,096
Total number of calls to surgery:

3,026
Number of calls answered within 2minutes:

18,646
Items issued via prescription:

477
Referrals made:

6,177
Administrative communications issues (letters/emails) :

6,504
Text messages sent and received:

1,006
Total digital request submitted to practice:

4,386
Appointments - Seen:

173
Appointments - DNA:

183
Number of calls abandoned:

95
Med3s Issued:

4,559
Appointments - Total: