HAYGARTH DOCTORS

Statistical Information for March 2023 on how we deal with patient information

3,408
Total number of calls to surgery:

3,333
Number of calls answered within 2minutes:

19,939
Items issued via prescription:

506
Referrals made:

7,350
Administrative communications issues (letters/emails) :

4,819
Text messages sent and received:

972
Total digital request submitted to practice:

5,004
Appointments - Seen:

170
Appointments - DNA:

208
Number of calls abandoned:

94
Med3s Issued:

5,174
Appointments - Total: