



# HAYGARTH DOCTORS

## Activity Data – September 2024



**3,254**

Total number of calls  
to the practice



**3,161**

Number of calls answered  
within 2 minutes



**17,452**

Items issued via  
prescription



**402**

Referrals made



**6,766**

Email/Letter  
communications



**6,425**

Text messages sent  
and received



**1,151**

Digital contact with  
practice



**4,878**

Face-to-face/Telephone  
Appointments



**257**

Appointments –  
Not attended



**429**

Number of calls  
Abandoned



**72**

Med3's Issued



**5,135**

Total Number of  
appointments