



HAYGARTH DOCTORS

Activity Data – October 2024



3,788

Total number of calls
to the practice



2,801

Number of calls answered
within 2 minutes



19,411

Items issued via
prescription



444

Referrals made



7,855

Email/Letter
communications



4,657

Text messages sent
and received



1,126

Digital contact with
practice



5,210

Face-to-face/Telephone
Appointments



353

Appointments –
Not attended



101

Number of calls
Abandoned



93

Med3's Issued



5,563

Total Number of
appointments