



HAYGARTH DOCTORS

Activity Data – July 2024



3,172

Total number of calls to the practice



3,105

Number of calls answered within 2 minutes



18,844

Items issued via prescription



541

Referrals made



7,798

Email/Letter communications



4,544

Text messages sent and received



1,116

Total number of calls to the practice:



4,637

Face-to-face/Telephone Appointments



241

Appointments – Not attended



344

Number of calls Abandoned



81

Med3's Issued



4,878

Total Number of appointments