

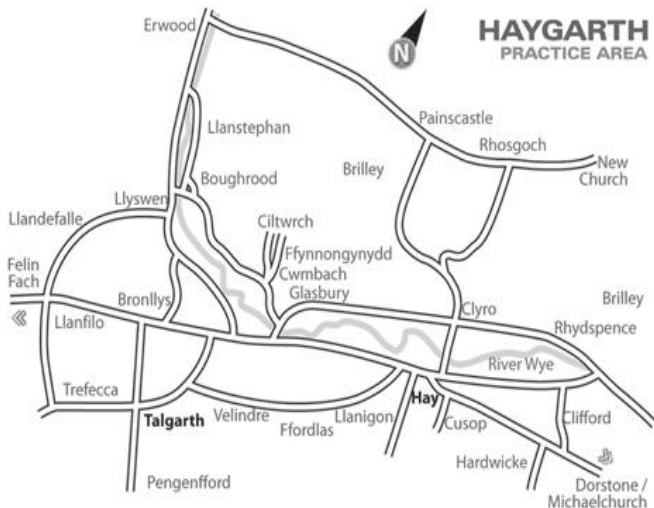
# HAYGARTH DOCTORS TEACHING PRACTICE

Visit our interactive website -  
[www.hay-garth.co.uk](http://www.hay-garth.co.uk)  
for options on contacting the Medical  
Centres and making appointments

Hay Medical Centre Talgarth Medical Centre  
Forest Road Hay Road  
Hay-on-Wye Talgarth  
Hereford, HR3 5DS Powys, LD3 0AW  
Telephone 01497 822100

The Hay and Talgarth Group Practice provides medical care to the towns of Hay-on-Wye and Talgarth, with their surrounding villages and hamlets covering an area of approximately 450 square miles of sparsely populated countryside. The practice extends from near the market town of Brecon in the west to Michaelchurch in the east. The Black Mountains form the southern boundary, with the Radnorshire Hills to the north.

We are a GP training practice working from two purpose-built medical centres which have fully equipped treatment rooms.



## Out-of-Hours Monday to Friday 6:00 pm to 8.30 am Saturday / Sunday / Bank Holidays

If you have a severe problem such as difficulty in breathing, chest pain or heavy bleeding you should call **999**.

If you need care that cannot wait until the surgery is open, please ring **111** which is a free number. If phoning from a mobile you may be unable to connect to this number – you will then need to phone **0345 46 47** instead.

Telephone advice on a range of medical conditions is available from NHS Direct 24 hours a day - call **111**.  
<https://111.wales.nhs.uk>

## Clinics

- Ante-natal
- Child Health/Immunisations
- Chronic/Long Term Conditions  
(Diabetes/Heart Disease/Respiratory/Stroke)
- Hypertension
- Travel (limited clinics) (NHS vaccines only)
- Women's Health (cervical screening/contraception)

## Physiotherapy

Physiotherapists work from Bronllys Hospital. Please see our website for information on self referral – [www.hay-garth.co.uk](http://www.hay-garth.co.uk)

## Medical Examinations

Private medical examinations are carried out by appointment only. There will be a fee, payable in advance. Please ensure you bring all paperwork. Eye tests must be carried out by an optician.

## Reception Times

### Hay Medical Centre

Monday, Thursday, Friday 8:30 am – 6:30 pm  
Tuesday, Wednesday 8:00 am – 1:00 pm  
Sat / Sun / Bank Holidays Closed

### Talgarth Medical Centre

Monday, Thursday, Friday 8:00 am – 1:00 pm  
Tuesday, Wednesday 8:30 am – 6:30 pm  
Sat / Sun / Bank Holidays Closed

Telephone lines are manned from 8:00 am to 6:30 pm  
Monday to Friday.

## Consulting Times

Monday to Friday  
Morning Surgery 9:00 am – 12:00 pm  
Afternoon Surgery 2:00 pm – 5:00 pm

### Advanced Nurse Practitioner

Tuesday to Friday 9:00 am – 12:30 pm

### Practice Nurse

Monday to Friday 8:45 am – 12:30 pm  
AM and PM clinics 2:00 pm – 5:00 pm  
(Days may vary)

### Healthcare Assistant

Monday to Friday 8:45 am – 12:30 pm  
Monday to Thursday 2:00 pm – 4:30 pm

### Phlebotomist (Blood Tests)

Monday to Friday 8:40 am – 12:30 pm

*Please note these are the usual times and may vary daily*

## Emergency Triage

Monday to Friday, 9:00 am to 5.30 pm, we have an Emergency Clinic where a member of the clinical team will see emergencies. All patients are triaged.

The Emergency Clinic is a sit and wait system. Due to the nature of this work delays are unavoidable and we ask you to please be patient. Thank you.

## Making an Appointment – Total Triage

When contacting the surgery to request an appointment  
♦The Reception Team will take your contact details and some basic information then add you to the total triage list. Emergency appointments to be requested before 12:00

♦A member of the clinical team will telephone you back to assess your symptoms/concerns and offer you an appointment as appropriate

♦The clinical team may be able to address your concerns on the phone which will avoid an unnecessary trip to the surgery

Certain appointments can be booked via our website – [www.hay-garth.co.uk](http://www.hay-garth.co.uk)

It is the responsibility of patients to cancel appointments if not required