




HAYGARTH DOCTORS

Statistical Information for December 2022 on how we deal with patient information



3,195
Total number of calls to surgery:




3,113
Number of calls answered within 2minutes:



19,306
Items issued via prescription:




477
Referrals made:




5,733
Administrative communications issues (letters/emails):



3,101
Text messages sent and received:




877
Total digital request submitted to practice:




4,755
Appointments - Seen:




128
Appointments - DNA:



242
Number of calls abandoned:



111
Med3s Issued:



4,941
Appointments - Total: