



HAYGARTH DOCTORS

Activity Data – August 2024



3,005

Total number of calls
to the practice



2,946

Number of calls answered
within 2 minutes



18,468

Items issued via
prescription



370

Referrals made



6,177

Email/Letter
communications



7,032

Text messages sent
and received



1,001

Total digital requests



3,936

Face-to-face/Telephone
Appointments



174

Appointments –
Not attended



170

Number of calls
Abandoned



67

Med3's Issued



4,110

Total Number of
appointments