

HAYGARTH DOCTORS

Statistical Information for April 2024 on how we deal with patient information



3,405

Total number of calls to surgery:



3,320

Number of calls answered within 2minutes:



19,093

Items issued via prescription:



564

Referrals made:



7,480

Administrative communications issues (letters/emails):



4,391

Text messages sent and received:



1,073

Total digital request submitted to practice:



4,802

Appointments - Seen:



185

Appointments - DNA:



303

Number of calls abandoned:



65

Med3s Issued:



4,987

Appointments - Total: