



HAYGARTH DOCTORS

Statistical Information for June 2024 on how we deal with patient information



2,969

Total number of calls to surgery:



2,904

Number of calls answered within 2minutes:



16,806

Items issued via prescription:



422

Referrals made:



6,764

Administrative communications issues
(letters/emails) :



3,844

Text messages sent and received:



981

Total digital request submitted to practice:



4,164

Appointments - Seen:



174

Appointments - DNA:



193

Number of calls abandoned:



76

Med3s Issued:



4,338

Appointments - Total: