# Request for Access to My Health Online

My Health Online offers you the convenience to book appointments online (when available). Depending on your practice you may be able to order repeat prescriptions online or change your contact details. If you wish to register to use My Health Online please fill in the boxes below.To protect patient confidentiality, you must provide documents so we can make sure you are who you say you are. When you next visit your practice please return this form and provide identification, preferably photo ID (e.g. driving licence) Please create a My Health Online Account and issue me with a letter containing my account details.

**Consent for Practice to contact me via SMS Text Messaging Service**

SMS Text Messaging is a service offered across Wales where all GP Practices have the ability to send text reminders for appointments and information about services to patients. 🞏

If offered by my practice. I am happy to be contacted via SMS Text Messaging 🞏

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| **Section A -** to be completed by all |
| **Full Name of Patient** |  | **Phone Number**(if applicable) |  |
| **Mobile Number** (if applicable) |  |
| **Email Address** (if applicable) |  | **Date of Birth** |  |
| **Address** |  |
| **Patient’s preferred language** (please delete as appropriate) | **Welsh** | **English** |

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| **Practice Checklist – to be completed by Practice staff** (to be completed prior to granting access) |
| **Ref** |  | **Check** |
| **1** | Patient’s identity documents verified and checked (note what document was checked) |  |
| **2** | Details of documents checked and name of individual authenticating (if required) |  |
| **3** | Patient’s name and date of birth checked on this form validated against clinical system |  |
| **4** | Patient’s preferred language and contact details updated on the clinical system (if required) |  |
| **5** | Registration process and next steps explained. Registration letter given to patient |  |
| **6** | The ‘Safe and Secure Leaflet’ and ‘What you need to know about MHOL records Leaflet’ have been provided to the patient  |  |
| **7** | Nominated individual advised to register their online account over the next 24 – 48 hours |  |
| **8** | There is a process in place for access to be revoked if requested to do so |  |